Maintenance Tip – How to defrost your refrigerator.

• Use Boiling Water to Defrost Simply fill a bowl, pot, or pan with boiling water, then place it in the freezer compartment and close the door. You may want to put the container on top of a folded towel to help soak up the water that melts. After 30 minutes, remove the bowl and wipe up any remaining water.

Maintenance Tip – How your refrigerator works to stay cool.

• Using the vents, the cold air is sent from the freezer and into the refrigerator compartment. Then, using the refrigerator return air vent, the air is sent back to the freezer. This airflow is ongoing. It's the circulation of the cold air that helps keep things properly cooled and dry.